



Joseph P. Bort MetroCenter
 101 Eighth Street
 Oakland, CA 94607-4700
 TEL 510.817.5700
 TDD/TTY 510.817.5769
 FAX 510.817.7848
 E-MAIL info@mtc.ca.gov
 WEB www.mtc.ca.gov

Memorandum

TO: BATA Oversight Committee

DATE: October 6, 2010

FR: Executive Director

RE: Contract Amendment – ATCAS Maintenance and System Administration: ACS State & Local Solutions (ACS)

In June 2005, the Committee approved a contract with ACS for maintenance and system administration services for the Advanced Toll Collection and Accounting System (ATCAS) for a period of 5 years with options to extend the contract for up to two consecutive 3 year periods. In July 2010, the Committee authorized the extension of the contract under the current terms for a period of 3 months while staff finalized negotiations with ACS for a longer term extension. Staff is now requesting a contract extension for 2 years and 3 months, with revised contract terms.

Under the current contract, ACS is responsible for all lane equipment preventive and corrective maintenance, spare parts inventory management, system hardware and software monitoring, and diagnosing and correcting system problems. Under the current contract, ACS has approximately 12 full time staff conducting the maintenance and system administration work. Staff is requesting a contract extension for 2 years and 3 months until January 31, 2013. The contract extension would include a total of 4 additional technical staff to be provided by ACS, as follows:

- Two added technicians will provide additional on-call and onsite services at the San Francisco-Oakland Bay Bridge (SFOBB) to support the management and maintenance of the congestion pricing system functions at that bridge. The congestion pricing functions have required significant support given that the fare tables in the ATCAS system do not always automatically change as scheduled. Additional ACS technical staff is needed to monitor the fare table changes and be on-site during extended hours to make system adjustments (e.g. closing lanes, re-setting lane controllers, etc.) when issues arise to ensure that the correct toll is charged at each lane.
- An additional technician is required and one system administration position is proposed for day to day maintenance at the other plazas. As the ATCAS system has aged, it requires more resources to perform preventive and corrective maintenance. Additional resources will ensure that the system continues to function properly.

It is proposed that the contract be extended until the completion of the transition to the new toll system (ATCAS II). The proposed contract extension includes a reduction in technician staffing as the system is converted and fewer resources are needed to maintain the plazas that remain on the existing system.

The table below shows the monthly pricing for contract items. As shown in the table, since the contract extension is proposed to include additional resources, in FY 2010-11 the monthly cost increases from current levels. The monthly cost is proposed to decrease for FYs 2011-12 and 2011-13, as staffing levels are reduced due to the implementation for the ATCAS II system.

Contract Item	FY 2010	FY 2011 (Remaining 9 Months)	FY 2012 (10 months)	FY 2012 & 2013 (8 months)
Contract Management	\$2,712	\$2,793	\$2,877	\$2,963
ATCAS Lane Maintenance	\$95,202	\$125,700	\$102,552	\$76,108
System Administration	\$18,079	\$31,332	\$32,272	\$32,272
Total Monthly Operating Cost	\$115,992	\$159,825	\$137,701	\$111,343

Additionally, it should be noted that, in addition to the monthly cost shown above, the contract amendment includes funding for spare equipment replacement costs, additional maintenance vehicles and for added task order work in the total amount of \$560,000, which is programmed in the capital rehabilitation budget.

The annual budget for the maintenance of the existing ATCAS toll system for all bridges is shown below. Note that in the final year, there will be a separate additional budget for maintenance of the new ATCAS II toll system.

Operating Budget for Remainder of FY 2011	Forecast FY 2012 Operating Budget	Forecast FY 2013 Operating Budget (7 months)
\$1,438,425	\$1,377,010	\$890,744

Recommendation

Staff recommends that the Committee authorize the Executive Director or his designee to negotiate and enter into a contract amendment with ACS in an amount not to exceed \$4,266,180 (\$3,706,180 operating and \$560,000 capital) to extend the current ATCAS maintenance and system administration services and purchase of materials for a period of two years and three months until January 31, 2013, subject to the approval of future BATA budgets for FYs 2012 and 2013, as shown above.

Steve Heminger

REQUEST FOR COMMITTEE APPROVAL

Summary of Proposed Contract Amendment

Work Item No.:	1252
Vendor:	ACS State and Local Solutions San Francisco, CA
Work Project Title:	Maintenance and System Administration Services for the Advanced Toll Collection and Accounting System (ATCAS) for State-Owned Toll Bridges
Purpose of Project:	Continue to provide maintenance and system administration services for the toll bridge ATCAS system
Brief Scope of Work:	Extend the current contract for a period of 2 years and 3 months
Project Cost:	Amendment - \$4,266,180 (Current contract - \$10,618,550)
Funding Source:	Toll Bridge Operations \$3,706,180 Toll Bridge Rehab \$560,000
Fiscal Impact:	Funds included in FY 2010-11 BATA Operations budget for FY 2010-11 operating costs and Toll Bridge Rehabilitation budget for capital cost. Operating costs for FYs 2012 and 2013 are subject to future BATA budgets.
Motion by Committee:	That the Executive Director or his designee is authorized to negotiate and enter into a contract amendment with ACS State & Local Solutions to extend the current contract for 2 years and 3 months, broken down as follows: \$1,998,425 for the remainder of FY 2011 (includes \$560,000 in capital costs); \$1,377,010 in FY 2012; and \$890,744 in FY 2013, and the Chief Financial Officer is directed to set aside funds up to \$4,266,180 for such contract amendment, subject to the approval of future BATA operating budgets for FYs 2012 and 2013.
BATA Oversight Chair:	<hr/> Bill Dodd, Chair
Approved:	Date: October 13, 2010